2018-2019 Highlights

Exceptional Research, Innovation, and Creativity
Researching technological solutions, alternative pathways, and new program needs

- Student feedback instruments administered:
  - Student Proctoring Satisfaction survey – roughly one-third of students fall into each category; moderately satisfied to extremely satisfied, slightly satisfied to slightly dissatisfied, and moderately to extremely dissatisfied.
- Course evaluations – feedback regarding delivery modality. Measures for both Global Campus and videoconference either held even or improving spring 2018 to spring 2019.
- Flexible pathways:
  - Lake Tahoe Community College NDG agreed to allow LTCC students interested in earning a WSU HBM degree a pathway to achieve their goal.
  - Participating in the Greater Minds (Spokane) initiative, helping prospective adult learners find a path to earning a higher education credential.
- New Programs:
  - Four programs launched.
  - Five approved for launch fall 2019.
  - Nine have started the paperwork process for approval.
- Winter Session outcomes research presented at Showcase.

Transformative Student Experience
Improve access, enhance the learning experience, ensure academic integrity and WSU’s reputation, and provide exceptional student support services

- Global Campus:
  - Restructuring of videoconference systems and development of best practice standards approved by the Provost Office and all colleges.
  - Experienced growth in both Summer and Winter sessions.
  - Faculty development programs total attendance equals 479.
- Student experience enhanced through Creative Corridor events engaging 133 students from 15 different majors and multiple campuses.
- Flexible pathways:
  - Lake Tahoe Community College MOU signed to allow LTCC students interested in earning a WSU HBM degree a pathway to achieve their goal.
  - Participating in the Greater Minds (Spokane) initiative, helping prospective adult learners find a path to earning a higher education credential.
- Global Connections – providing a full college experience to Global Campus students.
  - Delivered 60 events with a total 1,133 Global Campus students registered.
- Establishment of Academic Council and Advisory Committee to facilitate communication and consistency across departments and colleges regarding online program delivery.
- New Programs:
  - Four programs launched.
  - Five approved for launch fall 2019.
  - Nine have started the paperwork process for approval.
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Outreach and Engagement
Improve access and increase opportunities for the public to experience WSU and positively impact Washington State economic development

- Non-credit and professional education:
  - 105 events.
  - Number of registrants by geographic area:
    - Washington State residents – 7703
    - All US (all 50 states and the District of Columbia represented) – 2044
    - International – 260
  - Alumni Learning Network – 22 courses made available for free to members of the WSU Alumni Association.
- Global Connections events – 582 non-WSU students registered.
- 20 online credit certificates with 6 more in development.
- 14 non-credit certificates with up to 20 more in development.
- Leach/Baumgartner seminar support – drew more than 500 total in-person participants in the Spark and online via live stream.
- Several new technologies implemented to increase productivity.

Institutional Effectiveness: Diversity, Integrity, and Openness
Maintain respectful, inclusive, and equitable behavior and increase productivity and employee satisfaction

- AOI Intranet established to improve communication throughout the organization.
- Mandatory supervisory training held.
- Employee policies developed.
  - Time slip handbook
  - Confidentiality
  - Course Access Security
- Several new technologies implemented to increase productivity.

Academic Programs

- New Programs:
  - Four programs launched.
  - Five approved for launch fall 2019.
  - Nine have started the paperwork process for approval.
- Winter Session outcomes research presented at Showcase.